

MAP 1400: Graphics Printer

| Symptom Explanation | Conditions That Could Cause This Symptom |
|--|---|
| You have entered this MAP because you received a 14XX error message, or you suspect a problem with the Graphics Printer. | <ul style="list-style-type: none">• The power cord is improperly connected.• The printer cable is improperly connected.• The power switch is set to Off.• The graphics printer is failing. |

1400

001

- Ensure the printer power cord is plugged into a functioning, properly grounded electrical outlet.
- Ensure the printer is powered on.
- Repeat the operation or diagnostic test that failed.

DID YOU RECEIVE A 14XX ERROR CODE, OR DO YOU HAVE A PROBLEM WITH THE GRAPHICS PRINTER?

Yes No

002

Repeat the operation or diagnostic test to ensure the printer is functioning properly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

003

Refer to the service manual for your printer to run further diagnostic tests.

Note: Be sure to run the tests for the printer adapter (parallel port) installed in the system before referring to any other service manuals.

Notes:

